

# HMICFRS 2021 Inspection Report Action Plan - Efficiency



Last Update: Jan-23

Sub-category	HMICFRS inspection report finding	Finding type	Overall RAG Status	PMO Project link	Delivery Lead	SMT Sponsor	Delivery Date	Jan 2023 Update	Project Status	Evidence to support completion
Making best use of resources	The service should have effective measures in place to assure itself that its workforce is productive, that their time is used as efficiently and effectively as possible and in a more joined up way to meet the priorities in the IRMP.	Area for Improvement	On Track	Portfolio Management Office Project	Head of Technology, Transformation, and PMO	Finance and Assets	Q4 22/23	The PMO is now part of BAU.	Complete	
				Performance Management framework	Data Intelligence Team Manager	Technology, transformation and PMO	Q3 22/23	The BFRS Performance measures are presented quarterly to the Performance Monitoring Board, Executive Committee and Fire Authority. Further work is ongoing to build a framework that sits around the measures and look at how we drill down to the next level to support individual teams	On-Track	
Making best use of resources	The service should actively seek further collaboration opportunities with other Thames Valley fire services, to achieve value for money and better outcomes for the public.	Area for Improvement	Complete	Thames Valley Breathing Apparatus procurement	GC Technical	Protection, Assurance and Development	01/04/2023	This project is monitored and reviewed by the BFRS PMO and the Thames Valley collaboration boards	BAU	
				Emergency Service Mobile Communications Programme	Programme Manager	Technology, transformation and PMO	2025/26	Local and Regional aspects of this Programme have strong governance arrangements in place to ensure that the South Central region remains engaged with the national ESMCP whilst it undergoes a period of adjustment. Work remains active regarding the ESN coverage element of the project.	BAU	
				Thames Valley National Operational Guidance	GC Technical	Protection, Assurance and Development	Mar'22:Phase 1 Sept '22: gap analysis - implemented NOG	This project is monitored and reviewed by the BFRS PMO and the Thames Valley collaboration boards	BAU	
				Thames Valley Fire Investigation	GC Protection	Protection, Assurance and Development	01/10/2023	This project is monitored and reviewed by the BFRS PMO and the Thames Valley collaboration boards	BAU	
				2022/23 reset of the collaboration framework for Thames Valley	pan-directorate	Technology, Transformation and PMO		This action is complete	Complete	
Making the fire and rescue service affordable now and in the future	The service needs to assure itself that it is maximising opportunities to improve workforce productivity and develop future capacity through use of innovation, including the use of appropriate and up-to-date technology.	Area for Improvement	On-Track	Various	pan-directorate	Technology, Transformation and PMO	Ongoing	Work continues to deliver the ICT strategy and ensure all staff have the correct technology - Microsoft licenses have been updated - New PC's trialled on station - Prevention tablets launched on station	On-Track	
Making the fire and rescue service affordable now and in the future	The service should have a clear and sustainable strategic plan for the use of its reserves which promotes new ways of working.	Area for Improvement	Complete	BAU	Director of Finance and Assets	Finance and Assets	18/11/2020	This action is complete	Complete	<a href="https://bucksfire.gov.uk/documents/2020/11/item-7-executive-committee-financial-strategy.pdf/">https://bucksfire.gov.uk/documents/2020/11/item-7-executive-committee-financial-strategy.pdf/</a> <a href="https://bucksfire.gov.uk/documents/2020/03/reserves_strategy_2018-19_web.pdf/">https://bucksfire.gov.uk/documents/2020/03/reserves_strategy_2018-19_web.pdf/</a>
Making the fire and rescue service affordable now and in the future	The service needs to make sure that its fleet and estate strategies are regularly reviewed and evaluated to maximise potential efficiencies.	Area for Improvement	Delayed	BAU	Property Manager/Fleet Manager	Finance and Assets	23/24	The Property strategy is current and in date. A review is scheduled to ensure it remains in date after 2023	Complete	<a href="https://bucksfire.gov.uk/documents/2020/03/property_strategy_2018_-_2023.pdf/">https://bucksfire.gov.uk/documents/2020/03/property_strategy_2018_-_2023.pdf/</a>
				BAU	Fleet Manager	Finance and Assets	01/04/2022	The Fleet Strategy update has been delayed to allow the Service Delivery team to review and forecast the service's future operational requirement	Delayed	